COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH COUNTYWIDE RESOURCE MANAGEMENT

TRANSFER OPPORTUNITY

Mental Health Counselor RN

The goals of this program are to encourage, facilitate, and maximize improvement of the quality of psychiatric care at Countywide Resource Management (CRM) and other various levels of care to improve accountability and accessibility in a manner that ensures appropriate placement and use of services within the system of care. It also is responsible for the development of new and innovative ways of delivering care in residential settings for individuals diagnosed with severe and persistent mental illnesses who are requiring residential services. The Mental Health Counselor RN is part of a multidisciplinary team that includes a mental health clinical supervisor, a psychiatrist, psychiatric social workers, case managers, and support staff. Primary duties and responsibilities of this role include:

- Working with program staff within our department as well as with contract providers on a daily basis.
- Assisting the program manager with bed control and some administrative tasks.
- Assisting the department supervisor with administrative tasks when necessary. This includes communicating regularly with the Program Head and the Medical Director, communicating information to the IMD Administration team and providers, attending various County Mental Health meetings, providing consultation to staff, and providing coverage for the program supervisor as needed.
- Conduct assessments, provide mental health services including individual, group, and family services, medication support, and crisis intervention, for persons identified as being at risk and who are being discharged from institutional settings, including IMDs and Psychiatric Emergency Services (PES), for a limited time following discharge to the community to ensure linkage to services and supports.
- Provide consultation and training for hospitals, IMD, crisis residential facilities, intensive residential facilities, and IMD Step-Down program staff regarding best practices and standards of mental health treatment for DMH clients.
- Develop and implement program review procedures that monitor medication support, treatment/discharge planning and adherence to recovery-based practices in the UCS, crisis residential facilities, and intensive and supportive residential programs to ensure appropriate utilization of these resources.
- Identify system barriers to successful reintegration of clients into communities, such as lack of
 medication services and financial supports, and work with Department of Health Services,
 IMD, crisis residential, and intensive residential programs to resolve barriers with identified
 agencies and providers.
- Assist with investigating and responding to client, family members and other stakeholders' inquiries or complaints regarding mental health treatment, including medication support, at the facilities and programs within the Countywide Resource Management's area of responsibility.

DESIRABLE QUALIFICATIONS:

- Clinical experience in working with clients having multiple diagnoses, including severe and persistent mental illness, substance abuse, homelessness, and/or incarceration.
- Clinician preferring a macro/administrative setting with limited client contact.
- Experience in working with multidisciplinary team.
- Knowledge and experience in providing services to clients with forensic histories preferred.
- Skill in tracking, multi-tasking, and prioritizing under pressure.
- Experience with psychiatric inpatient hospital discharge planning *preferred*.
- Organize and proficient in Microsoft Word and Excel preferred.

This position is currently located at 1925 Daly Street, 2nd floor, Los Angeles, CA 90031. This program will be relocating to DMH Headquarters, 550 S. Vermont Ave. 9th floor, CA 90020. The approximate relocation date is early 2015.

Interested individuals holding payroll title to the above position are encouraged to FAX their resume, last two (2) Performance Evaluations and last two (2) years of master time records to:

Jacqueline Yu, LCSW
Mental Health Clinical Program Head
Countywide Resource Management
1925 Daly Street, 2nd Floor
Los Angeles, CA 90031

FAX: (323) 223-8380 or

Email: Jacqueline Yu at jyu@dmh.lacounty.gov